



**CITY AND COUNTY OF SWANSEA**

**Dinas A Sir Abertawe**

Councillor Mark Child  
Cabinet Member, Well Being  
Civic Centre  
Oystermouth Road  
SWANSEA  
SA1 3SN

*Please ask for:  
Gofynnwch am:*

*Direct Line:  
Linell Uniogyrochol:*

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*Our Ref  
Ein Cyf:*

*Your Ref  
Eich Cyf:*

*Date  
Dyddiad:*

**Overview &  
Scrutiny**

**01792 637491**

**scrutiny@swansea.gov.uk**

**CFS/11**

**4 February 2014**

Dear Councillor Child

**Well Being Performance Panel, 3<sup>rd</sup> February, 2014**

The Panel met on 3<sup>rd</sup> February to consider the provision of the telecare and community alarm services in Swansea.

The panel welcomed the opportunity to provide its views on the community alarm and telecare services. Broadly the panel felt that the community alarm services was a good service that needed to be retained but that it did not know enough about the service or telecare to provide a detailed view. The panel agreed it needed further information before it provided its views. The further information required by the panel is:

- Details on the total running cost of the community alarm service
- Total income generated from users of the community alarm and telecare services
- Disaggregated costs of the community alarm and telecare costs
- Take up of each service
- What does the £240,000 Council subsidy cover?
- Spot purchasing expenditure (Tunstall and Care & Repair)
- How many calls are received at the Carmarthenshire call centre from Swansea residents – nightly demand

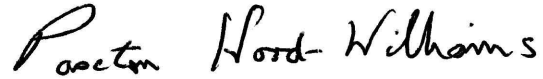
Once the panel has received this information, it will re-consider the report and provide you with its views.

Overview & Scrutiny / Trosolwg a chraffu

City and County of Swansea / Dinas a Sir Abertawe  
Civic Centre, Swansea, SA1 3SN / Canolfan Ddinesig, Abertawe, SA1 3SN

I hope you find this letter useful and informative and I look forward to receiving your response.

**Yours faithfully**



COUNCILLOR PAXTON HOOD-WILLIAMS  
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**CC: CABINET MEMBER**  
**CAROL REA – HEAD OF ADULT SOCIAL SERVICES**